

# Manual – my.bondix.cloud

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Version: 1.0

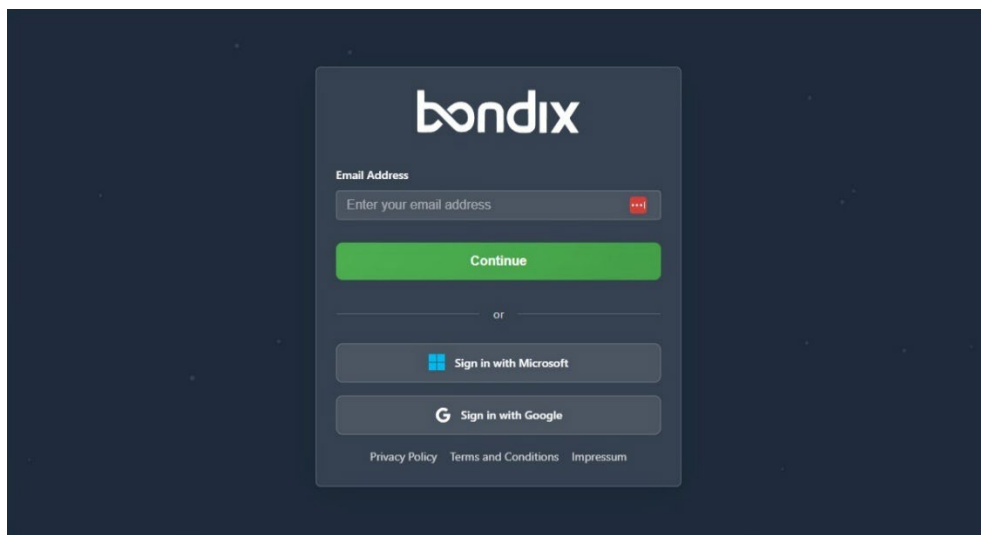
Last Updated: Nov 18, 2025

[my.bondix.cloud](https://my.bondix.cloud) is your Bondix management portal: Monitor connections, subscriptions, and licenses tied to your email address—all in one secure and technical dashboard. This manual will show you how to login and what information each section gives you.

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## 1) Login



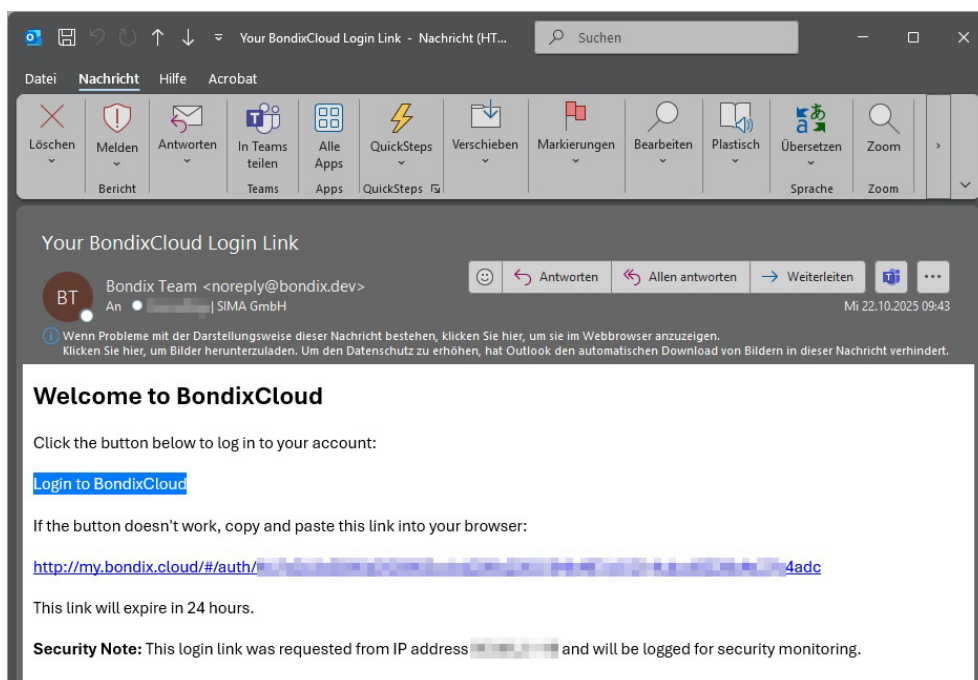
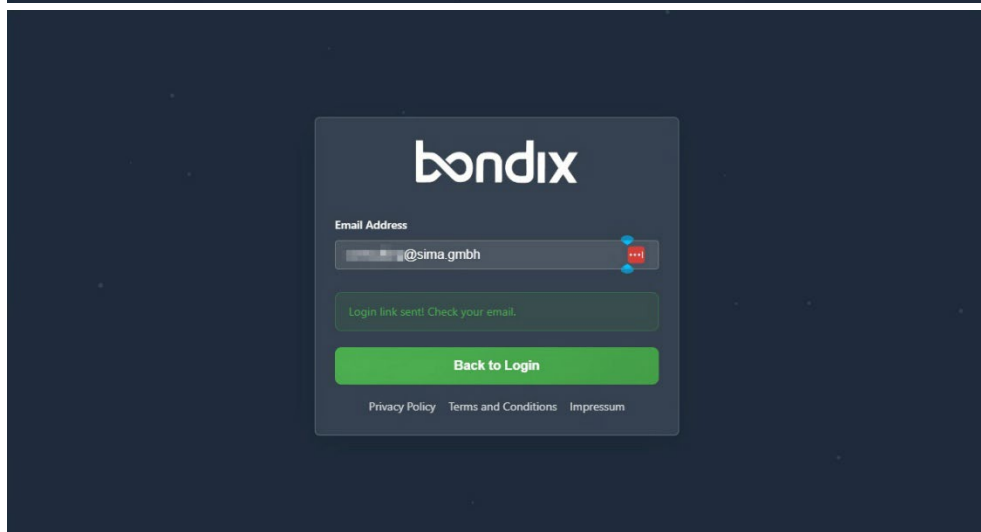
Navigate to

<https://my.bondix.cloud>.

Enter your email address and click "Continue".

Please make sure it is the same email address you used in our webshop

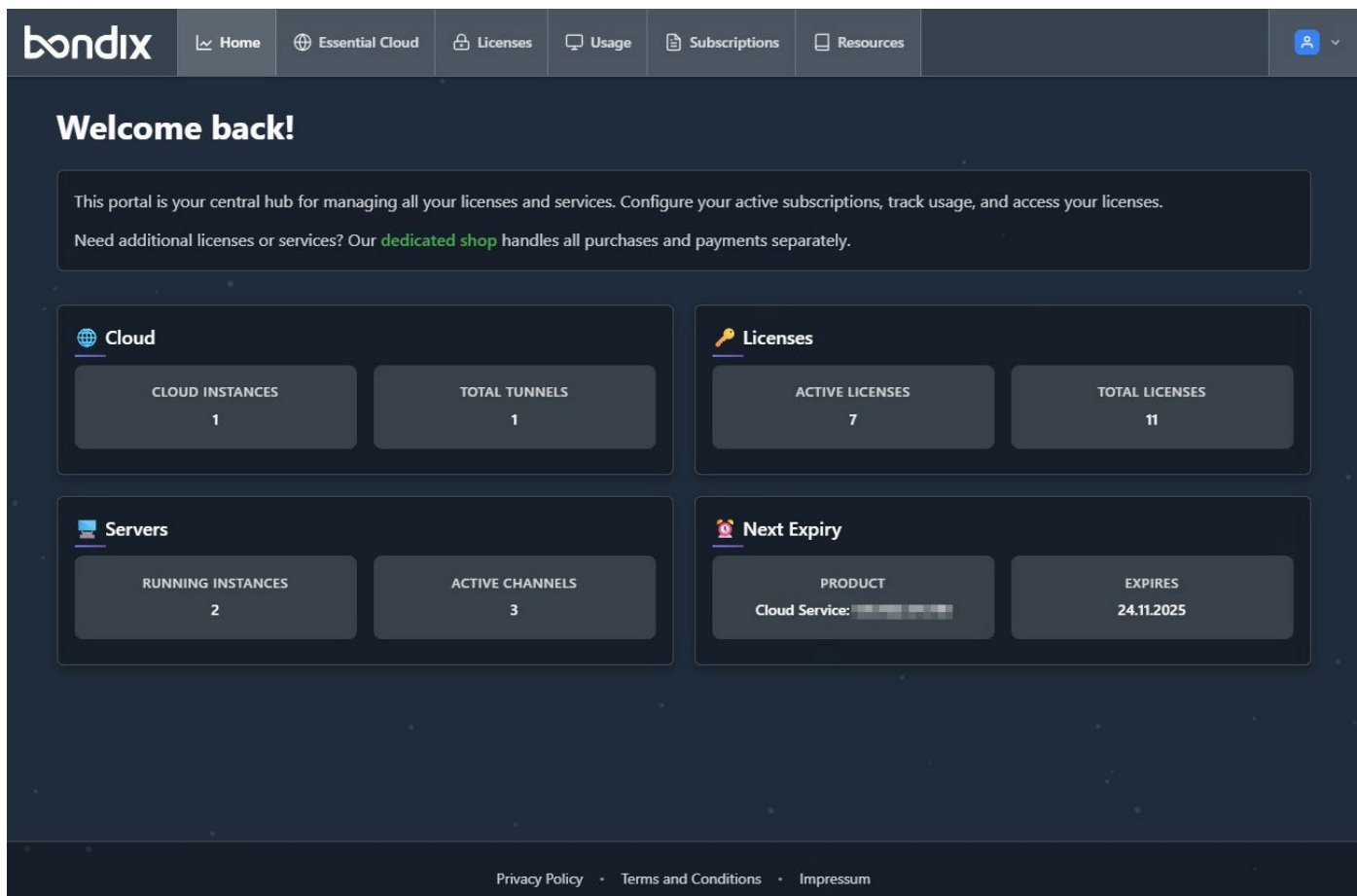
(<https://shop.bondix.de>) to buy licenses and subscriptions.



Check your emails. Make sure to also check your spam folder.

You should receive an email from [noreply@bondix.dev](mailto:noreply@bondix.dev) within 5 minutes with your login link.

## 2) Home



The screenshot shows the my.bondix.cloud Welcome Dashboard. At the top is a navigation bar with the bondix logo and links to Home, Essential Cloud, Licenses, Usage, Subscriptions, and Resources. A user profile icon is on the right. Below the navigation bar is a 'Welcome back!' message. A central text box explains the portal's purpose and mentions a 'dedicated shop'. The dashboard is divided into four main sections: Cloud, Licenses, Servers, and Next Expiry. Each section contains two data cards with icons, titles, and values.

Section	Item	Value
Cloud	CLOUD INSTANCES	1
	TOTAL TUNNELS	1
Licenses	ACTIVE LICENSES	7
	TOTAL LICENSES	11
Servers	RUNNING INSTANCES	2
	ACTIVE CHANNELS	3
Next Expiry	PRODUCT	Cloud Service: [blurred]
	EXPIRES	24.11.2025

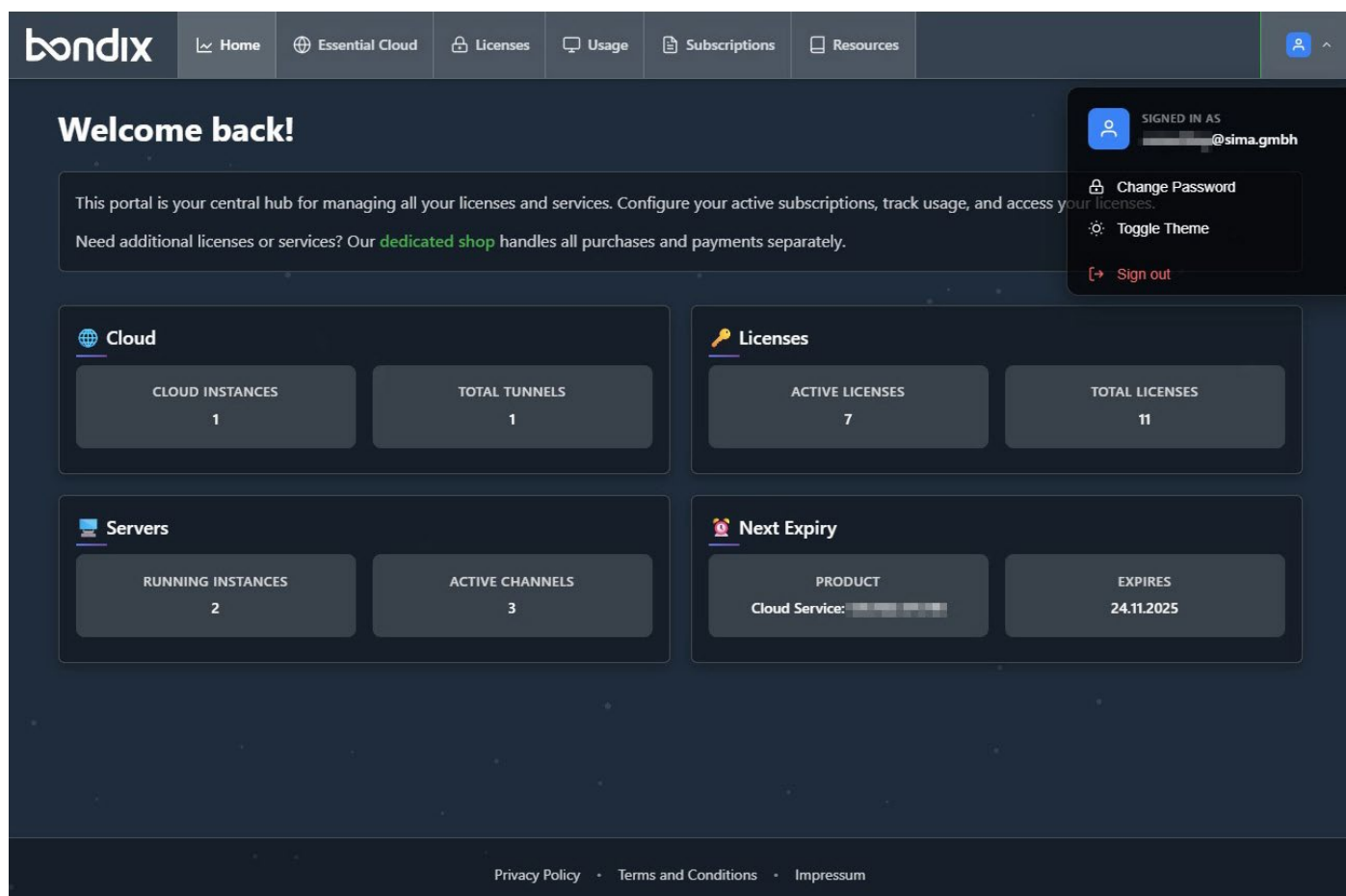
At the bottom of the dashboard, there are links for Privacy Policy, Terms and Conditions, and Impressum.

This is your my.bondix.cloud Welcome Dashboard.

It shows you:

- Cloud  
How many Essential Cloud services or subscriptions and their tunnels you're currently running.  
Click the tab "Essential Cloud" to get more details.
- Licenses  
How many Bondix Licenses you have active and in total.  
Click the tab "Licenses" to get more details.
- Servers  
How many Bondix servers you're currently running with how many active channels.  
Click the tab "Usage" to get more details.
- Next Expiry  
Which of your Essential Cloud services or subscriptions will expire/renew next.

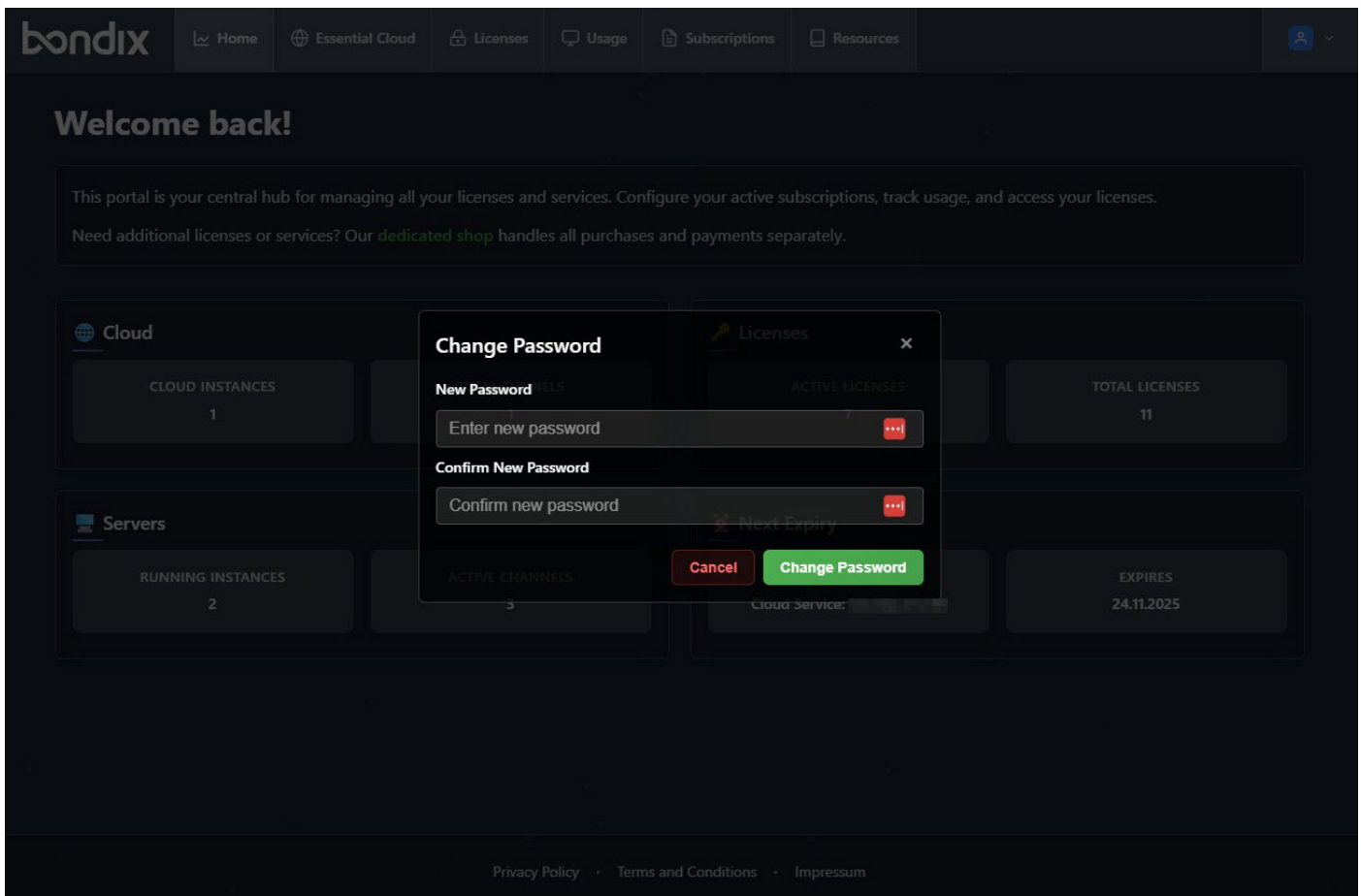
## 2.a) Setting a new password



Click the profile icon in the upper right corner.

The profile gives you three options:

- **Change Password:**  
Set a new password if you need to separate access to your my.bondix.cloud account from your email address.
- **Toggle Theme:**  
Switch between a dark and a light theme depending on your preferences.
- **Sign out:**  
Log out of your account.

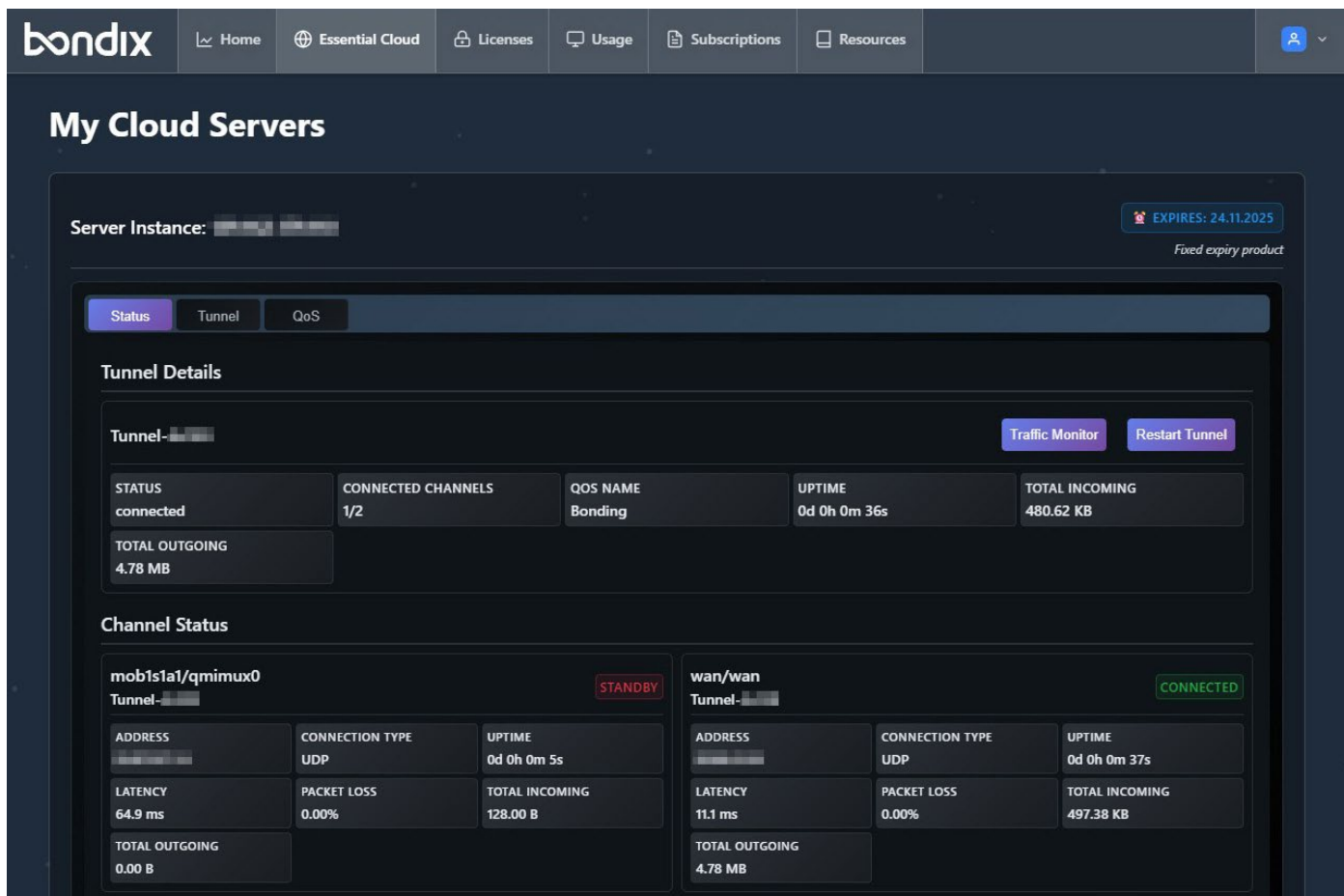


Enter a new password in "New Password", enter the same password again under "Confirm New Password", and click "Change Password".

Once you've logged out, logging in again will require your email address as user name and your newly set password.

### 3) Essential Cloud

#### 3.a) Status



The screenshot shows the Bondix Essential Cloud status page. At the top, there's a navigation bar with links: Home, Essential Cloud, Licenses, Usage, Subscriptions, and Resources. The main heading is "My Cloud Servers". Below this, there's a "Server Instance:" field with a blurred IP address and an expiration date of "EXPIRES: 24.11.2025". A note indicates it's a "Fixed expiry product".

The page is divided into two main sections: "Tunnel Details" and "Channel Status".

**Tunnel Details:** This section shows the status of the tunnel. It includes a "Status" tab (selected), a "Tunnel" tab, and a "QoS" tab. The tunnel is labeled "Tunnel-XXXX". It shows the status as "connected", 1/2 connected channels, QoS name "Bonding", uptime of 0d 0h 0m 36s, and total incoming traffic of 480.62 KB. There are buttons for "Traffic Monitor" and "Restart Tunnel".

**Channel Status:** This section shows the status of the WAN links. It includes two channels: "mob1s1a1/qmimux0" and "wan/wan".

mob1s1a1/qmimux0			wan/wan		
Tunnel-XXXX			Tunnel-XXXX		
STATUS	CONNECTION TYPE	UPTIME	STATUS	CONNECTION TYPE	UPTIME
connected	UDP	0d 0h 0m 5s	CONNECTED	UDP	0d 0h 0m 37s
TOTAL OUTGOING	PACKET LOSS	TOTAL INCOMING	TOTAL OUTGOING	PACKET LOSS	TOTAL INCOMING
4.78 MB	0.00%	128.00 B	4.78 MB	0.00%	497.38 KB

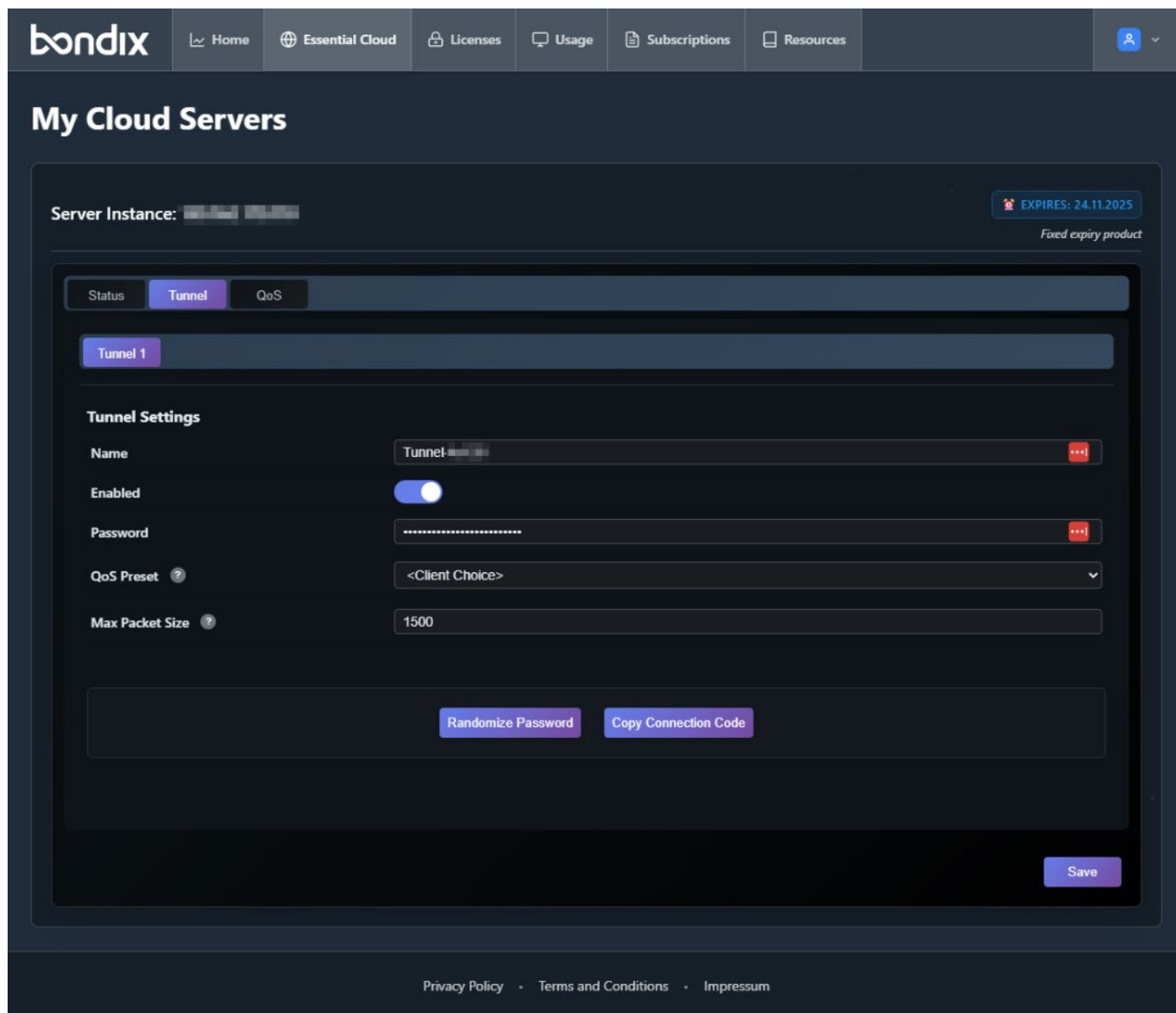
For each of your Bondix Essential Cloud products, you'll find a set of corresponding Tunnel Details and Channel Status. To know which one to look at, look up the IP address under "Server Instance". On the right, you'll see when it expires (or renews if it's a subscription you haven't cancelled yet). Just below, you'll see whether it's a "fixed expiry product" which means that after it expires, the connection code or tunnel credentials can no longer be used, or a subscription which means it renews automatically unless cancelled in time.

"Tunnel Details" gives you an overview over your tunnel's statistics and tells you whether it's connected, how many WAN links ("Connected Channels") you're actively using, which QoS rule applies, how long your tunnel has been running uninterruptedly and how much data traffic you've received.

"Channel Status" gives you an overview over the WAN link(s) your tunnel uses and tells you their names, whether they're connected, disconnected or on standby, their IP addresses, their connection type (UDP, TCP, etc.), how long they've been running uninterruptedly, their latency and packet loss, and how much data traffic they've received and sent.

"Traffic Monitor" doesn't work as of 18-11-2025 but is supposed to give you a visual live view of what your tunnel does.

### 3.b) Tunnel



The screenshot shows the 'My Cloud Servers' dashboard. At the top, there's a navigation bar with links: Home, Essential Cloud, Licenses, Usage, Subscriptions, and Resources. Below this, the 'My Cloud Servers' section is active. It shows a 'Server Instance' with a masked ID and an expiration date of 24.11.2025. The 'Tunnel' tab is selected, showing settings for 'Tunnel 1'. The settings include: Name (Tunnel-...), Enabled (toggle on), Password (masked), QoS Preset (Client Choice), and Max Packet Size (1500). There are buttons for 'Randomize Password', 'Copy Connection Code', and 'Save'.

- Tunnel / QoS Preset: Allow to override the QoS preset for this tunnel. <Client Choice> will use the QoS preset configured on the client, <Custom QoS> will use the custom QoS rules configured on the server. Other choices are Bonding, Bonding (No Proxy), Packet Duplication, Seamless Failover, and Default QoS.
- Tunnel / Max Packet Size: The maximum packet size used for the tunnel protocol. This value must be the smallest MTU of all connected interfaces; it is only required to change in case automatic MTU detection fails.

### 3.c) QoS

[Home](#)
[Essential Cloud](#)
[Licenses](#)
[Usage](#)
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[Resources](#)

## My Cloud Servers

Server Instance: ██████ ██████

EXPIRES: 24.11.2025

Fixed expiry product

Status Tunnel **QoS**

Default Traffic

Add QoS Rule

Rule Name ?

Default Traffic

Description ?

Default Bonding Settings

Priority ?

1

Duplication ?

0

Max Bonding Latency ?

0

Max Downstream ?

0

Max Upstream ?

0

Max Channel ?

0

Channel Selection ?

Default

Bonding Proxy ?

☒

Distribute ?

☐

Matching Rules

Protocol ?	Source ?	Source Ports ?	Destination ?	Destination Ports ?	DSCP ?	Comment ?	Actions
Any	0.0.0.0/0	0	0.0.0.0/0	0	-1		Delete

Remove QoS Rule

Add Matching Rule

Export QoS

Import QoS

Save

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Priority:	The priority of the rule. The higher the number, the bigger the slice of packets that this rule can process.
Duplication:	Packet duplication factor for redundancy across multiple WAN links (0 = no duplication, 1 = full duplication).
Max. Bonding Latency:	Maximum acceptable bonding latency in milliseconds for this traffic flow. This describes the difference between the best and the worst acceptable latency between interfaces.
Max. Downstream:	Maximum downstream bandwidth allocation in Mbps for this rule.
Max. Upstream:	Maximum upstream bandwidth allocation in Mbps for this rule.
Max. Channel:	Maximum number of WAN channels that can be used for this traffic flow.
Channel Selection:	Method for selecting WAN channels: Default uses standard bonding logic, Latency prioritizes lowest latency channels.
Bonding Proxy:	Enable bonding proxy mode for this rule to handle connection state across multiple WAN links.
Distribution:	Enable traffic distribution across multiple WAN links for load balancing.

## Matching Rules

Protocol:	Network protocol to match for this QoS rule. Choose between Any, ICMP, TCP, UDP, TCP/UDP.
Source:	Source IP address or network range (e.g. 192.168.1.0/24).
Source Port:	Source port range or specific ports (e.g. 80,443 or 1000-2000).
Destination:	Destination IP address or network range.
Destination Port:	Source port range or specific ports.
DSCP:	Differentiated Services Code Point for QoS marking (-1 = no marking).
Comment:	Here, you can add a comment for this rule e.g. a short explanation of what it does if you have several rules in place that intricately complement each other.


## 4) Licenses


[Home](#)
[Essential Cloud](#)
[Licenses](#)
[Usage](#)
[Subscriptions](#)
[Resources](#)








### My Licenses

ACTIVE LICENSES	TOTAL CAPACITY	EXPIRED	EXPIRING SOON	BANDWIDTH GROUPS	NEXT EXPIRY
7	20	4	0	2	40 days





#### 200 MBit - 5 Tunnels

License Key	Max Tunnels	Max Instances	Days Valid	End Date	Status
37c9.....64a8 	5	4	395	1.12.2025	<span>ACTIVE</span>

#### 1000 MBit - 15 Tunnels

License Key	Max Tunnels	Max Instances	Days Valid	End Date	Status
4df1.....e560 	6	2	180	1.12.2025	<span>ACTIVE</span>
da56.....2afc 	1	4	365	1.6.2026	<span>ACTIVE</span>
4481.....5d98 	1	4	365	1.6.2026	<span>ACTIVE</span>
8aff.....33ff 	1	4	365	1.6.2026	<span>ACTIVE</span>
3a60.....6de3 	1	4	365	1.6.2026	<span>ACTIVE</span>
a86d.....a26f 	5	1	365	1.11.2026	<span>ACTIVE</span>

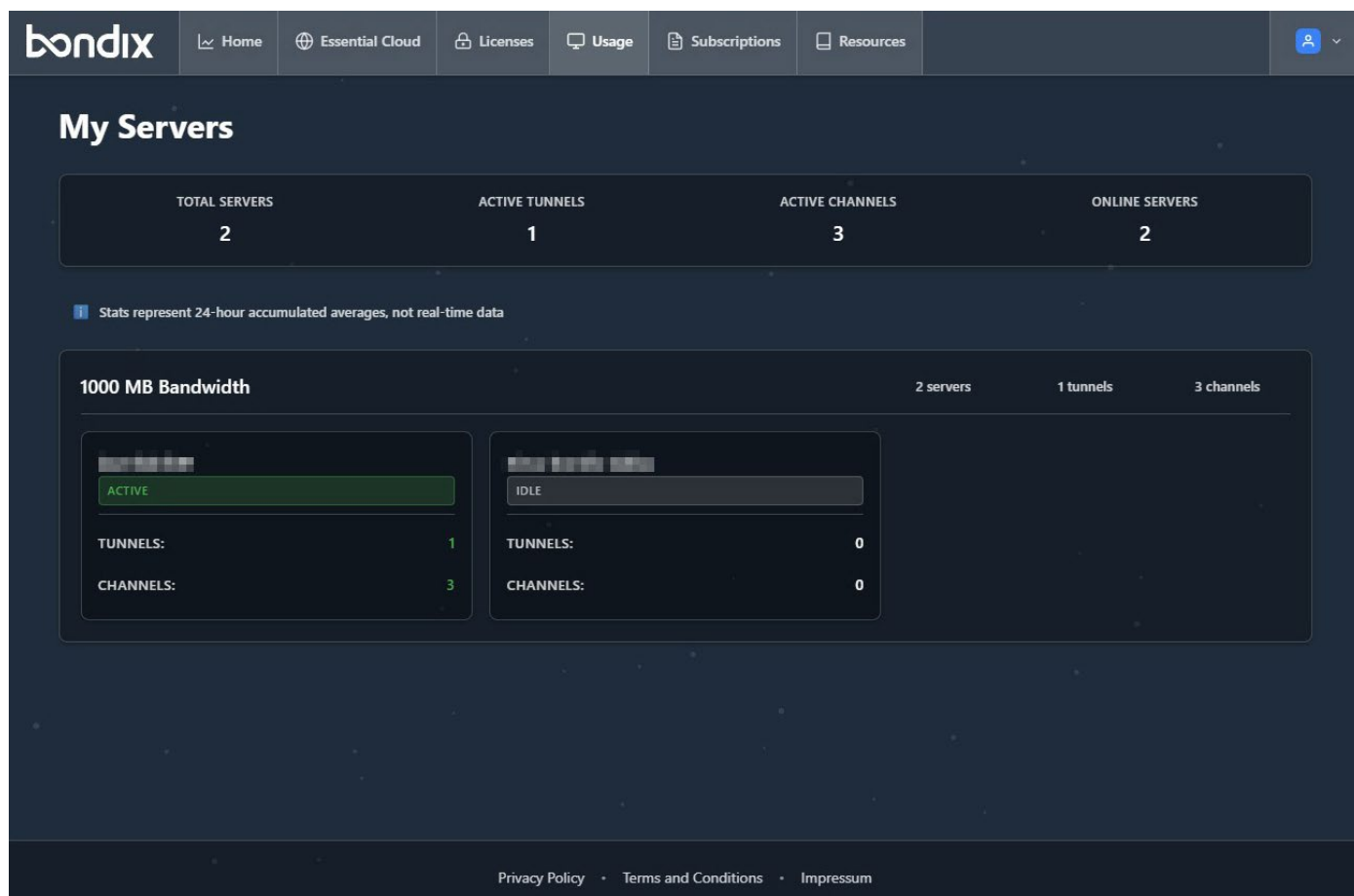
#### Expired Licenses

License Key	Max Tunnels	Max Instances	Max Bandwidth	Days Valid	End Date	Status
0386.....1af2 	5	2	1000 MB	90	14.2.2025	<span>EXPIRED</span>
de71.....8510 	5	4	200 MB	14	23.10.2024	<span>EXPIRED</span>
fed4.....4a9c 	40	4	200 MB	30	11.10.2024	<span>EXPIRED</span>
bcd1.....57e9 	5	1	200 MB	30	4.10.2024	<span>EXPIRED</span>

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[Impressum](#)

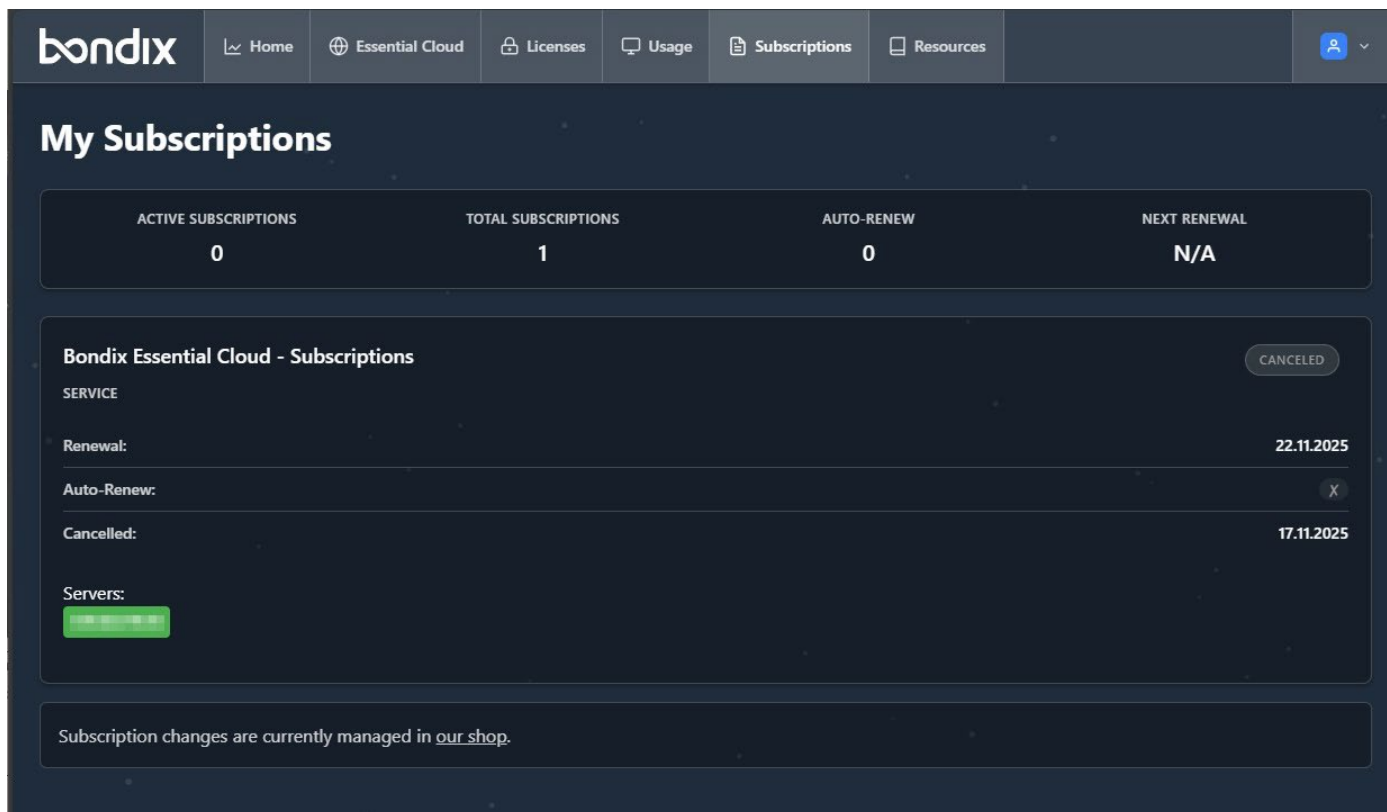
“Licenses” gives you an overview of all the licenses (NEITHER Bondix Essential Cloud related products NOR (future) license subscriptions!) you’ve tied to the email address with which you’re logged in. You can see how many tunnels they allow, whether they’re active or expired as well as how many days they’re valid in total and when they will end or have ended.

## 5) Usage



“Usage” shows you which servers you’re using with your tunnels (licenses or license subscriptions, NOT Bondix Essential Cloud!). They’re sorted by bonding throughput.

## 6) Subscriptions



**My Subscriptions**

ACTIVE SUBSCRIPTIONS	TOTAL SUBSCRIPTIONS	AUTO-RENEW	NEXT RENEWAL
0	1	0	N/A

**Bondix Essential Cloud - Subscriptions** CANCELED

SERVICE

Renewal: 22.11.2025

Auto-Renew: X

Cancelled: 17.11.2025

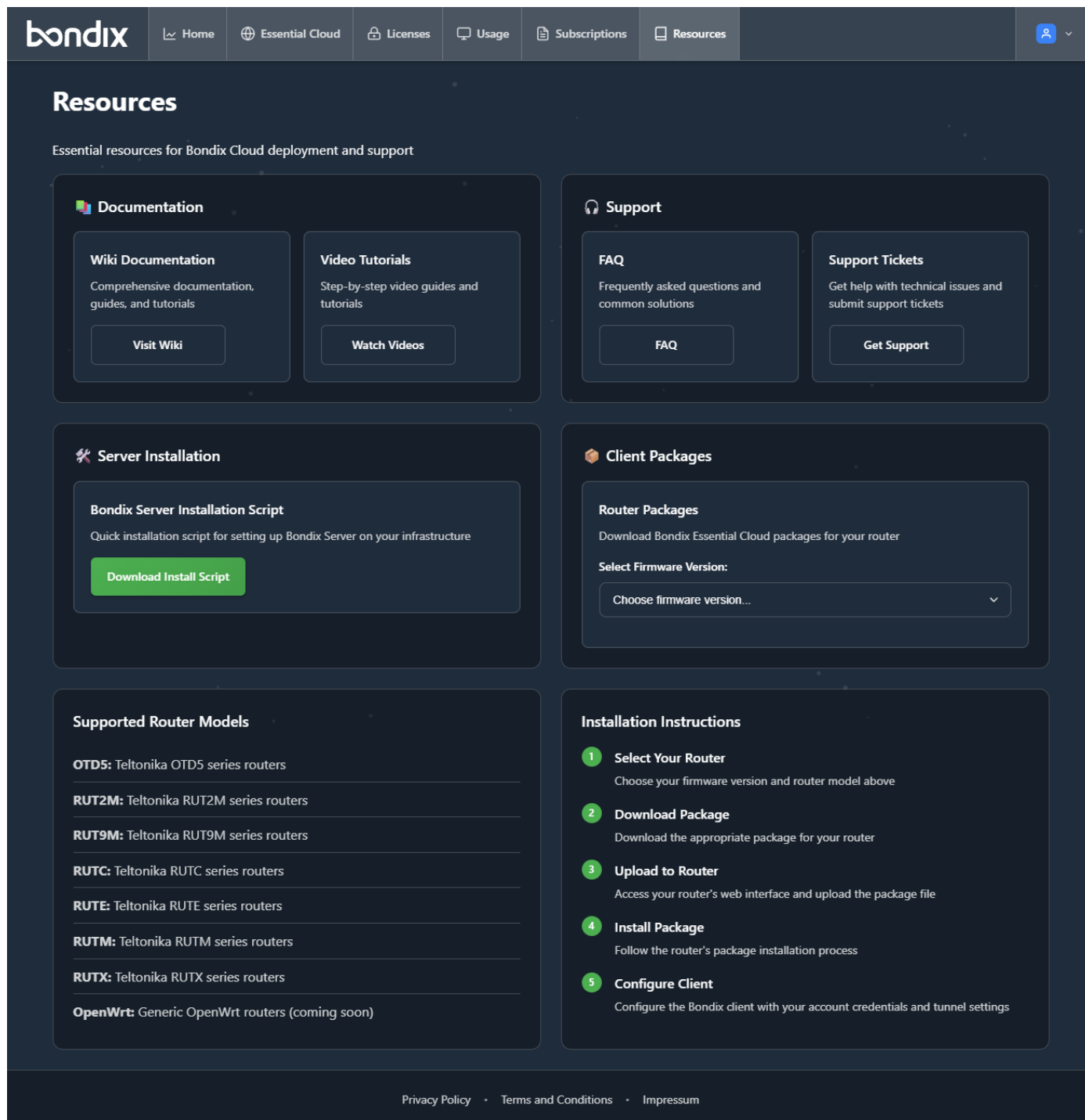
Servers: 1 2 3 4 5

Subscription changes are currently managed in [our shop](#).

“Subscriptions” shows you all Bondix subscriptions (Bondix Essential Cloud and Bondix licenses subscriptions) that you’ve purchased using the email address with which you’re logged in.

Please note: You can only **view** your subscriptions here. If you want to **manage** them, you’ll need to login to your Bondix Webshop account at <https://shop.bondix.de> .

## 7) Resources



The screenshot shows the 'Resources' page of the Bondix website. The navigation bar at the top includes links for Home, Essential Cloud, Licenses, Usage, Subscriptions, and Resources. The main content area is titled 'Resources' and provides 'Essential resources for Bondix Cloud deployment and support'. It is organized into several sections:

- Documentation:**
  - Wiki Documentation:** Comprehensive documentation, guides, and tutorials. Includes a 'Visit Wiki' button.
  - Video Tutorials:** Step-by-step video guides and tutorials. Includes a 'Watch Videos' button.
- Support:**
  - FAQ:** Frequently asked questions and common solutions. Includes an 'FAQ' button.
  - Support Tickets:** Get help with technical issues and submit support tickets. Includes a 'Get Support' button.
- Server Installation:**
  - Bondix Server Installation Script:** Quick installation script for setting up Bondix Server on your infrastructure. Includes a green 'Download Install Script' button.
- Client Packages:**
  - Router Packages:** Download Bondix Essential Cloud packages for your router. Includes a dropdown menu to 'Select Firmware Version' with the option 'Choose firmware version...'.
- Supported Router Models:**
  - OTD5:** Teltonika OTD5 series routers
  - RUT2M:** Teltonika RUT2M series routers
  - RUT9M:** Teltonika RUT9M series routers
  - RUTC:** Teltonika RUTC series routers
  - RUTE:** Teltonika RUTE series routers
  - RUTM:** Teltonika RUTM series routers
  - RUTX:** Teltonika RUTX series routers
  - OpenWrt:** Generic OpenWrt routers (coming soon)
- Installation Instructions:**
  - Select Your Router:** Choose your firmware version and router model above
  - Download Package:** Download the appropriate package for your router
  - Upload to Router:** Access your router's web interface and upload the package file
  - Install Package:** Follow the router's package installation process
  - Configure Client:** Configure the Bondix client with your account credentials and tunnel settings

The footer contains links for Privacy Policy, Terms and Conditions, and Impressum.

“Resources” should be your first point of contact if you feel you need assistance with your Bondix solution. Feel free to explore our documentation which is constantly updated as well as our videos and FAQs. Installation Instructions help you get your system up and running for the first time.